
1. TELEPLAN BROADCAST MESSAGE

Release March 31, 2026

EFFECTIVE DATE (CCYYMMDD): 2026-03-10 **TARGET TYPE:** A
CANCEL DATE (CCYYMMDD): 2026-04-15 **TARGET KEY:**
COPY MESSAGE FROM

BROADCAST TITLE (50 char): NEW CCUP OPTION NOW AVAILABLE

BROADCAST MESSAGE (UP TO 5 PAGES, 12 LINES PER PAGE, 76 CHARACTERS PER LINE):

Practitioners can now complete and submit applications for pre-authorization of payment for surgery for alteration of appearance using the Practitioners Claims Correspondence Upload Portal (CCUP) at <https://my.gov.bc.ca/ccup>.

The CCUP offers practitioners a convenient alternative to mailing or faxing documents to HIBC. With these enhancements, the CCUP allows practitioners to submit:

- Documents to support pre-authorization or claims, in response to a written request from HIBC.
- Requests for approval of over-age claims (over 90 days), which are categorized as Submission Code A.
- Applications for pre-authorization of payment for surgery for alteration of appearance

Practitioners still have the option to submit print forms for the above over-age claims and applications for pre-authorization of payment.

By using the CCUP, practitioners will benefit from:

- a user-friendly, self-serve platform with greater privacy protection;
- improved turnaround times for claims adjudication, (enabling claims to be paid out sooner); and,
- environmentally-friendly operations with reduced reliance on paper-based communication.

Please contact HIBC By Phone: Vancouver: (604) 456-6950 or Elsewhere in B.C.: 1-866-456-6950 if you have questions or concerns regarding this notice.

Copy to DoBC: **Yes**

INITIATED BY: MoH
AUTHORIZED BY: Elanna Eagle

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THEN TARGET KEY IS

PY-PAYEES
PR- PRACTITIONER
SP-SPECIALTY
AI-ASSOCIATION IDENTIFIER
A -ALL
PS-PAYEE STATUS

PAYEE NO.
PRACTITIONER NO.
SPECIALTY CODE
MD – BC MEDICAL ASSOCIATION
LEAVE TARGET KEY BLANK
C - VESTED INTEREST LAB
F - PRIMARY CARE
H - HOSPITAL
I - INACTIVE PAYEE
L - LABORATORY
M - ACTIVE PAYEE
V - 3RD PARTY- OUT OF PROVINCE
Y – ALTERNATIVE PAYMENTS PROGRAM