

EFFECTIVE DATE (CCYYMMDD): 2026-05-08 TARGET TYPE: A
CANCEL DATE (CCYYMMDD): 2026-05-15 TARGET KEY:
COPY MESSAGE FROM

BROADCAST TITLE (50 char): *MEDICAL SERVICES PLAN RAPID SYS DATA PURGE MAY/26*

BROADCAST MESSAGE (UP TO 5 PAGES, 12 LINES PER PAGE, 76 CHARACTERS PER LINE):

Background

According to Operational Records Classification Systems (ORCS) rules for retention of Medical Services Plan (MSP) enrolment and account data, Health Insurance BC (HIBC) will complete a purge of MSP data from the RAPID system.

Based on current ORCS policies, the purge will remove obsolete data that falls outside the data-retention schedule of the Current Calendar Year plus seven years (CY+7Y).

Outages:

- RAPID will be in **read-only mode**: 11:00 p.m. Friday, May 15 to 9:00 a.m. Saturday, May 16
- RAPID will be **available**: 9:00 a.m. to 7:00 p.m. Saturday May 16
- RAPID will **not be available**: 7 p.m. Saturday, May 16 to 6:00 a.m. Monday, May 18
- RAPID will be in **read-only mode**: 6:00 a.m. to 9:00 p.m. Monday, May 18

These limitations should not impact access to or usage of MSP Direct, as RAPID will be unavailable outside normal MSP Direct business hours.

Impact

Based on ORCS policies, the retention period for data in RAPID is CY+7Y. Only obsolete records which fall outside of the retention period will be purged. In some cases, the data purge will result in the removal of entire MSP account/PHN histories, which include PHNs, coverage details and personal information records. In other cases, MSP accounts and personal data will remain in RAPID.

Copy to DoBC: Yes

INITIATED BY: MoH
AUTHORIZED BY: Kate Puckett

IF TARGET TYPE IS

PY-PAYEES
PR- PRACTITIONER
SP-SPECIALTY
AI-ASSOCIATION IDENTIFIER
A -ALL
PS-PAYEE STATUS

THEN TARGET KEY IS

PAYEE NO.
PRACTITIONER NO.
SPECIALTY CODE
MD – BC MEDICAL ASSOCIATION
LEAVE TARGET KEY BLANK
C - VESTED INTEREST LAB
F - PRIMARY CARE
H - HOSPITAL
I - INACTIVE PAYEE
L - LABORATORY
M - ACTIVE PAYEE
V - 3RD PARTY- OUT OF PROVINCE
Y – ALTERNATIVE PAYMENTS PROGRAM