

BROADCAST MESSAGES

EFFECTIVE DATE (CCYYMMDD): 2026-08-01 TARGET TYPE: SP
CANCEL DATE (CCYYMMDD): 2026-09-15 TARGET KEY: 00
COPY MESSAGE FROM

BROADCAST TITLE (50 char): LFP: System issue affecting LFP Time code debits

BROADCAST MESSAGE (UP TO 5 PAGES, 12 LINES PER PAGE, 76 CHARACTERS PER LINE):

A system issue is preventing physicians from debiting any LFP Time Code claims that were submitted on or after February 4, 2026.

Claims can be debited by HIBC upon written request faxed to (250) 405-3593. Requests should include a brief reason for debiting and the following information:

- PHN
- Data centre
- Claim sequence
- Date of service
- Facility number
- Referring practitioner (for LFP Locum codes)

Attempts to debit LFP Time Code claims through Teleplan will result in refusals with explanatory code D2 (No match found for debit request record).

The issue impacts all LFP Time Code claims submitted on or after February 4, 2026, submitted on any patient PHN or generic PHN. There is no impact to LFP Interaction code debits or FFS debits. Claims submission and payment are not impacted.

Physicians are encouraged to reduce their need for LFP Time Code claim debits by ensuring accurate claim submissions.

There is currently no estimated resolution date.

Copy to DoBC: Yes

INITIATED BY: MoH

AUTHORIZED BY: Katie Haber

IF TARGET TYPE IS

THEN TARGET KEY IS

PY-PAYEES -----PAYEE NO.

PR- PRACTITIONER -----PRACTITIONER NO.
SP-SPECIALTY -----SPECIALTY CODE
AI-ASSOCIATION IDENTIFIER-----MD – BC MEDICAL ASSOCIATION
A -ALL -----LEAVE TARGET KEY BLANK
PS-PAYEE STATUS -----**C** - VESTED INTEREST LAB
F - PRIMARY CARE
H - HOSPITAL
I - INACTIVE PAYEE
L - LABORATORY
M - ACTIVE PAYEE
V - 3RD PARTY- OUT OF PROVINCE
Y – ALTERNATIVE PAYMENTS PROGRAM